MindSight Mentors

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Mission: Providing every child with the tools to find their spark.

Position: Quality Assurance Tester

Location: Everett Washington / Hybrid / Remote

Duration: 12 Months

Type: Internship

Compensation: Unpaid

About Us:

Mindsight Mentors is a Global Youth mentoring organization, a central hub where Mentors and Mentees converge to share wisdom, knowledge, education, career and life experience.
Our mission: Providing every child with the tools to find their spark.

Position Overview:
We are seeking a detail-oriented and analytical Quality Assurance Tester Intern to join our team for a one-year internship. This role offers an excellent opportunity for students or recent graduates to gain hands-on experience in software testing, quality control, and process improvement. You will work closely with our development and product teams to ensure the quality and reliability of our applications through systematic testing and feedback.

Key Responsibilities:

- Assist in the development and execution of test plans, test cases, and test scripts for various software applications.
- Perform manual and automated testing to identify defects, bugs, and issues in software.
- Collaborate with developers and product managers to understand project requirements and user stories.
- Document and report defects, issues, and test results clearly and concisely using bug-tracking tools.
- Help verify bug fixes and perform regression testing to ensure resolved issues do not reappear.
- Support the maintenance and enhancement of automated test scripts.
- Participate in daily standups, sprint planning, and review meetings to provide feedback on quality issues.
- Assist in creating and maintaining QA documentation, including test cases, test data, and test results.
- Perform exploratory testing to identify potential usability issues or edge cases.
- Contribute to the analysis of test results to identify trends and areas for improvement in the testing process.
- Work with the QA team to ensure testing environments are set up and configured correctly.

- Help conduct performance, stress, and load testing on applications to ensure stability.
- Collaborate with cross-functional teams to ensure product quality and adherence to standards.
- Assist in developing and maintaining continuous integration/continuous deployment (CI/CD) testing pipelines.
- Stay updated with the latest testing tools, techniques, and best practices.

Qualifications:

Currently pursuing or recently completed a degree in Computer Science, Information Technology, Software Engineering, or a related field.

- Basic understanding of software testing principles, methodologies, and tools.
- Familiarity with bug tracking and test management tools (e.g., JIRA, TestRail).
- Strong analytical and problem-solving skills with a keen attention to detail.
- Ability to work independently and collaborate within a team in a fast-paced environment.
- Excellent communication skills, both written and verbal.
- Proficiency in Microsoft Office or Google Workspace (Docs, Sheets, Slides).

Preferred Qualifications:

- Experience with automated testing tools (e.g., Selenium, Cypress, Postman).
- Familiarity with programming or scripting languages (e.g., Python, JavaScript).
- Knowledge of Agile/Scrum methodologies and software development life cycle (SDLC).
- Basic understanding of version control systems like Git.
- Previous experience in software testing, QA, or a related field is a plus.

What We Offer:

- Real-world experience working on quality assurance testing for live projects.
- Mentorship from experienced QA professionals and developers.
- Opportunities to build a portfolio of testing projects and skills.
- Access to professional development resources and testing tools.
- A collaborative and inclusive work environment that values quality and innovation.

Application Process:

- To apply, please submit your resume, a brief cover letter explaining your interest in Quality Assurance, and any relevant coursework or projects to support@mindsightmentors.org

Deadline to Apply: September 15th, 2024

Start Date: October 1st (Flexible based on availability)

Equal Opportunity Employer:

Mindsight Mentors is an equal opportunity employer committed to creating an inclusive environment for all employees and celebrating diversity.